

PINNACLE ATHLETICS

FAMILY & MEMBERSHIP GUIDE

2026-2027



GRIT. DISCIPLINE. COMMUNITY.

What families need to know about classes, membership, safety, attendance, and gym expectations.

Welcome to Pinnacle Athletics

Pinnacle Athletics is built for athletes and open to everyone. Our goal is to build a community that enjoys a fit and healthy lifestyle through strength, conditioning, and Ninja Warrior.

The values we practice at Pinnacle are good sportsmanship, grit, discipline, being coachable, critical thinking, and being a positive influence to everyone around you.

Our Programs

- Homeschool - school-age athletes; confidence, fundamental strength, obstacle stations, and general strength and fitness conditioning.
- Preschool - early-development movement designed to build strength and confidence in a playful, supportive environment.
- Recreational Ninja - ages 5 and up; fundamental and functional strength through balance, conditioning, and technical obstacle training.
- Competitive Team - advanced training for athletes who want to develop higher-level techniques and prepare for ninja competitions.

Membership & Tuition

Pinnacle Athletics uses a monthly membership model so athletes can train consistently and progress over time.

- Homeschool: \$100/month and weekly classes.
- Preschool: \$100/month and weekly classes.
- Recreational Ninja: \$100/month and weekly classes.
- Competitive Team: \$200/month and training 3 times per week.
- Each \$100 monthly membership includes 2 makeup tokens for eligible missed classes.
- Every family member receives one free trial class.
- Memberships renew automatically each billing cycle until canceled.

Monthly tuition reserves an athlete's ongoing place in the program. It is a flat monthly membership rather than a per-class charge, so tuition is not recalculated based on the number of class days in a particular month.

Billing, Cancellation & Membership Pauses

- Payments are processed through Stripe.
- Memberships renew automatically each billing cycle until canceled.
- Memberships may be canceled at any time through the billing portal. Access continues through the end of the current billing cycle and no additional membership charges are made after cancellation takes effect.
- Partial billing cycles are not prorated or refunded.

- One membership pause of up to 30 days is allowed per calendar year. Longer pauses for medical reasons are reviewed case-by-case.
- Failed payments may be retried. Continued payment failure may result in a membership pause or termination.

Annual Calendar & Scheduled Closures

Pinnacle Athletics operates year-round with an annual calendar that may include scheduled closures for major holidays, school breaks, staff training, facility maintenance, competitions, or special events.

Scheduled closures are built into the annual membership structure and do not change the flat monthly tuition rate. These planned closures are different from a class that Pinnacle unexpectedly cancels.

If Pinnacle Athletics cancels a class because of weather, staffing, or a facility issue, the current Refund Policy applies. Registered athletes will receive a credit toward a future class.

Illness Policy

To help keep our athletes, families, and coaches healthy, please keep your athlete home when they are contagious or not well enough to safely and comfortably participate.

- Fever of 100.4°F (38°C) or higher.
- Vomiting or diarrhea within the previous 24 hours.
- A known contagious illness that could reasonably spread to others.
- Persistent or severe coughing or symptoms that would make participation difficult.
- Any illness or condition that prevents safe participation.

Athletes may return when they have been fever-free for at least 24 hours without fever-reducing medication, have been free of vomiting or diarrhea for at least 24 hours, and feel well enough to fully participate. If an athlete becomes ill during class, a parent or guardian may be contacted for prompt pickup.

Makeup Class Policy

Monthly memberships include 2 makeup tokens. Makeup classes are intended to help when an athlete has to miss a regularly scheduled class while still protecting class size and coaching quality.

- A makeup request must be submitted at least one (1) hour before the athlete's regularly scheduled class time.
- Classes missed without the required advance notice are not eligible for a makeup.
- Makeups are scheduled only after the missed class has occurred and cannot be reserved in advance.
- After the missed class, a parent can reach out to info@pinnacletathleticsokc.org for make up class availability.
- Specific class days, times, or coaches cannot be guaranteed.
- Makeups are subject to availability and are not guaranteed.
- Unused makeup opportunities have no cash value and cannot be exchanged for tuition credits or

refunds.

Inclement Weather Policy

The safety of our athletes, families, and staff is our priority. In the event of severe weather or unsafe travel conditions, Pinnacle Athletics may cancel or adjust classes, Open Gym, or other scheduled activities.

Pinnacle Athletics does not automatically follow local school district weather closures. Decisions will be made based on current and anticipated conditions at the gym and throughout the Oklahoma City area.

If programming is canceled or adjusted due to weather:

- Families will be notified as soon as possible through our normal communication channels.
- Please check your email, text messages, and Pinnacle Athletics social media for the most current information before traveling to the gym.
- If Pinnacle Athletics cancels a scheduled class, affected athletes will receive a makeup opportunity or account credit in accordance with our current cancellation policy.
- If Pinnacle remains open but a family chooses not to attend due to weather or travel conditions, the absence will be treated as a regular missed class and our standard Makeup Class Policy will apply.

Weather conditions can change quickly, and Pinnacle Athletics reserves the right to close early, delay opening, or cancel programming when conditions are determined to be unsafe.

We encourage every family to use their own judgment when determining whether it is safe to travel.

Class Registration, Structure & Attendance

- All classes require pre-registration.
- Regular classes are 50 minutes unless otherwise listed.
- Classes are coach-led and structured around warm-up and mobility, skill instruction, and obstacle training - they are not free play.
- Children must be able to follow basic instructions and participate appropriately in a group setting.
- Please arrive in time for your athlete to be ready when class begins and pick up promptly at the end of class.

What to Wear

- Comfortable athletic clothing that allows a full range of motion.
- Closed-toe shoes are required.
- A labeled water bottle is encouraged.

Waiver & Assumption of Risk

A signed waiver is required for every athlete - adult or minor - before participating in any class, open gym, or event. Parents or legal guardians complete the waiver for minor athletes. This includes any siblings or guests playing on the rig in the lobby area.

Ninja Warrior training, obstacle courses, and gymnastics-style activities involve inherent risk. The full waiver and release of liability is presented during account setup and must be completed before

participation.

Safety & Facility Conduct

- Follow staff and coach instructions at all times.
- Use equipment only as intended and only after instruction or permission.
- Report broken equipment, injuries, or unsafe conditions to staff immediately.
- Athletes may not use training equipment before or after class unless participating in an approved activity.
- Disruptive, unsafe, or disrespectful behavior may result in removal from the facility.
- Repeated rule or safety violations may result in membership termination.

Athlete & Family Expectations

We want athletes to feel safe trying difficult things, learning from mistakes, and encouraging one another.

Families help us protect that culture.

- Practice good sportsmanship.
- Show grit and discipline.
- Be coachable and follow directions.
- Use critical thinking and problem-solving.
- Be a positive influence on teammates and others in the gym.
- Treat coaches, staff, athletes, families, and the facility with respect.

Parent & Sibling Expectations

Parents and guardians are welcome to support athletes from designated viewing areas. To keep instruction consistent, please allow coaches to lead the class and avoid coaching athletes from the sidelines.

Children who are not registered for the scheduled activity must remain supervised and may not use gym equipment unless they are participating in an approved program, open gym, or event.

Photos & Video

Pinnacle Athletics may photograph or record classes, events, and competitions for marketing and social media. Families may opt out by emailing info@pinnacleathleticsokc.com. Opting out does not affect membership.

Injuries & Safe Participation

Please notify your athlete's coach of an injury, restriction, or limitation that could affect safe participation. Coaches may modify activities when appropriate, but Pinnacle staff do not diagnose injuries or determine medical readiness.

Athletes should follow medical guidance for returning to activity. When appropriate, Pinnacle Athletics may request clearance before an athlete returns to full participation.

Open Gym

- Open Gym is \$15 for one session.
- A 10-pass Open Gym option is \$120 for 10 sessions and may be shared across the family.
- Open Gym gives athletes an opportunity to practice independently; all facility rules and waiver requirements still apply.

Communication & Policy Updates

Families are responsible for keeping account and contact information current. Important updates may be sent through email, text, the registration or billing platform, and Pinnacle Athletics' official communication channels.

This Family & Membership Guide is intended to make everyday policies easy to understand. The signed waiver, Terms of Use, Refund Policy, billing authorization, and other registration agreements remain controlling where applicable. Pinnacle Athletics may update operational policies as needed and will communicate material changes.

Contact

Pinnacle Athletics
7701 Broadway Ext Bldg A Ste 7
Oklahoma City, OK 73116
info@pinnacleathleticsokc.com